

# LAINE

THEATRE ARTS

STUDENT CHARTER  
2024-2025

## **THE STUDENT CHARTER**

### **Purpose**

Laine Theatre Arts is committed to providing an exceptional student experience. This Charter reflects our shared values and aspirations; it sets out what you as a student can expect from the College, and, in turn, what is expected of you. It provides an overview of our mutual responsibilities and obligations in maintaining an outstanding training environment.

### **To this end, Laine Theatre Arts undertakes to provide:**

- A fluid, practical training with current industry relevance at its heart.
- Safe training spaces which promote an inclusive and nurturing learning environment.
- Consistently high standards of teaching
- A professionally invigorated teaching Faculty, who are provided with regular continuing professional development.
- A commitment to equality, diversity and inclusion, demonstrated through recruitment processes, curriculum choices and performance contexts.
- Access to opportunities for students to work with outside professionals who are able to reference positive models of current industry practice in their work with the College.
- Access to opportunities which allow students to develop a broader personal, cultural and creative outlook.
- Access to opportunities which allow students to focus on the development of practical and academic competence and the acquisition of transferable skills.
- Encouragement and support for students to engage in shaping of the quality of all aspects of their student experience, including academic development and course management, by offering constructive feedback.
- Democratic processes for the election and management of student voice groups and individual student representatives.
- High standards of pastoral support, advice and guidance.
- Services which are focussed on the needs of students to support their ambition as well as personal, emotional, physical and psychological wellbeing.
- Clearly defined access to library, and other facilities
- Communication which is clear effective and timely.

### **Laine Theatre Arts undertakes to make the following information available to students transparently and within appropriate timescales:**

- Timetabling, timetable changes, class cancellations, re-scheduled class content.
- Dates of key events within the course calendar, including assessment and production periods.
- Course documentation detailing assessment arrangements, regulations and criteria, contact hours, expectations of personal and professional behaviour, academic guidance and support, and modes of delivery of courses.
- Course costs and tuition fees, payment options and deadlines, and an estimate of necessary additional costs.
- Clear procedures for reporting and dealing with complaints and appeals.

### **Students of the College undertake to:**

- Engage and interact with staff, visitors, and fellow students in a way that is professional, equitable and respectful.

- Participate fully in induction plans, timetabled classes, rehearsals, performances, seminars and tutorials.
- Follow the College's Attendance Policy and obtain permission for absence where required.
- Respect the academic judgement of the College, and the professional knowledge of its staff.
- Take responsibility for their learning by being willing, active participants in all aspects of their course, including student-led activities.
- Make sufficient provision for private practice and preparation
- Ask for help when needed, and exercise generosity in helping fellow students.
- Adhere to assessment deadlines and use feedback as a tool for future development
- Take all reasonable steps to ensure personal safety and wellbeing, ensuring also the safety and well-being of others.
- Make prompt payment of charges made by the institution.
- Return promptly and in good condition any equipment loaned by the institution.
- Support course representatives and participate in systems which will lead to improvements to the student experience.
- Respect the physical environment of the institution and behave respectfully towards all members of the LTA community and its neighbours.
- Abide by all of the College's Code of Conduct, Health and Safety policies and all other codes and policies.
- Stand up for others by challenging and reporting inappropriate behaviour.

**Charter reviewed July 2024. Date of next review, September 2027**