

LAINÉ

THEATRE ARTS

Policies

The Student Charter

THE STUDENT CHARTER

PURPOSE

Laine Theatre Arts is committed to providing an exceptional student experience. This Charter reflects our shared values and aspirations; it sets out what you as a student can expect from the College, and in turn, what is expected of you. It provides an overview of our mutual responsibilities and obligations in maintaining an outstanding training environment.

TO THIS END, LAINE THEATRE ARTS UNDERTAKES TO PROVIDE:

1. A fluid, practical training with current industry relevance at its heart.
2. Safe training spaces which promote an inclusive and nurturing learning environment.
3. Consistently high standards of teaching.
4. A professionally invigorated teaching Faculty, who are provided with regular continuing professional development.
5. A commitment to equality, diversity and inclusion, demonstrated through recruitment processes, curriculum choices and performance contexts.
6. Access to opportunities for students to work with outside professionals who are able to reference positive models of current industry practice in their work with the College.
7. Access to opportunities which allow students to develop a broader personal, cultural and creative outlook.
8. Access to opportunities which allow students to focus on the development of practical and academic competence and the acquisition of transferable skills.
9. Encouragement and support for students to engage in shaping of the quality of all aspects of their student experience, including academic development and course management, by offering constructive feedback.

10. Democratic processes for the election and management of student voice groups and individual student representatives.
11. High standards of pastoral support, advice and guidance.
12. Services which are focussed on the needs of students to support their ambition as well as personal, emotional, physical and psychological well-being.
13. Clearly defined access to library, and other facilities.
14. Communication, which is clear, effective and timely.

LAINE THEATRE ARTS UNDERTAKES TO MAKE THE FOLLOWING INFORMATION AVAILABLE TO STUDENTS TRANSPARENTLY AND WITHIN APPROPRIATE TIMESCALES:

15. Timetabling, timetable changes, class cancellations, re-scheduled class content.
16. Dates of key events within the course calendar, including assessment and production periods.
17. Course documentation detailing assessment arrangements, regulations and criteria, contact hours, expectations of personal and professional behaviour, academic guidance and support, and modes of delivery of courses.
18. Course costs and tuition fees, payment options and deadlines, and an estimate of necessary additional costs.
19. Clear procedures for reporting and dealing with complaints and appeals.

STUDENTS OF THE COLLEGE UNDERTAKE TO:

20. Engage and interact with staff, visitors, and fellow students in a way that is professional, equitable and respectful.
21. Participate fully in induction plans, timetabled classes, rehearsals, performances, seminars and tutorials.
22. Follow the College's Attendance Policy and obtain permission for absence where required.
23. Respect the academic judgement of the College, and the professional knowledge of its staff.

24. Take responsibility for their learning by being willing and active participants in all aspects of their course, including student-led activities.
25. Make sufficient provision for private practice and preparation.
26. Ask for help when needed, and exercise generosity in helping fellow students.
27. Adhere to assessment deadlines and use feedback as a tool for future development.
28. Take all reasonable steps to ensure personal safety and well-being, ensuring also the safety and well-being of others.
29. Make prompt payment of charges made by the institution.
30. Return promptly and in good condition any equipment loaned by the institution.
31. Support course representatives and participate in systems which will lead to improvements to the student experience.
32. Respect the physical environment of the institution and behave respectfully towards all members of the Laine Theatre Arts community and its neighbours.
33. Abide by all of the College's Code of Conduct, Health and Safety policies and all other codes and policies.
34. Stand up for others by challenging and reporting inappropriate behaviour.

DOCUMENT CONTROL

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